

Personal information

The legal definition of personal data (information) is - any information relating to an identifiable person who can be directly or indirectly identified in particular by reference to an identifier.

There are different categories of personal information

Personal Information: This will include information such as your name, your child's name and contact details.

We may need to use information about you to:

- Deliver Lumi Quests.
- Manage services we provide to you.
- Train and manage the employment of our workers who deliver our services.
- Help investigate any concerns or complaints you have about our services.
- Keep track of spending on services.
- Check the quality of services.
- To help with research and planning of new services.

There are a number of legal reasons why we need to collect and use your personal information:

- You, or your legal representative, have given consent.
- You have entered into a contract with us.
- It is necessary for employment purposes.
- It is necessary to deliver our services.